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FCC - MAILROOM

October 8, 2002

BY HAND DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, D.C. 20554

Re:

CC Docket No. 00-257: In the Matter of 2000 Biennial Review – Review of Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers; Notification of Transfer of Subscriber Base Pursuant to 47 C.F.R.§64,1120

Dear Secretary Dortch:

AT&T Broadhand hereby encloses copies of notification letters mailed to certain customers of AT&T Consumer Long Distance Service ("AT&T Long Distance") who also are local exchange customers of local affiliates of AT&T Broadband. These customers are scrved over AT&T Broadband's cable systems in their area, receive their local exchange service from AT&T Broadband affiliates, and currently receive long distance services from AT&T Long Distance.

Earlier this year, as part of an internal AT&T reorganization, it was decided that AT&T Broadband local exchange customers who then were long distance customers of AT&T Long Distance should receive their long distance service in the future from AT&T Broadband unless they specifically elected to remain AT&T Long Distance customers. This would facilitate use of a single bill and one customer care service. Notices to this effect were sent to AT&T Long Distance customers in multiple groups or "waves" over the course of several months. This change reflected the economic reality of the situation as the AT&T Long Distance revenue from these customers already was being attributed to AT&T Broadband. Most of these customers have been transferred to AT&T Broadband by early September. One group of AT&T Long Distance customers, however, has not been transferred to AT&T Broadband and that group is the subject of this notice.

As the Commission is aware, in December 2001, AT&T Corp. reached an agreement whereby AT&T Broadband would become a subsidiary of AT&T Comcast Corporation, a company to be owned by the present shareholders of AT&T Corp. and Comcast Corporation. The last group of AT&T Long Distance customers receiving notices of the proforma transfer may not be transferred to AT&T Broadband until after the megger is

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Marlene **H.** Dortch October 8, 2002 Page 2

consummated later this Fall. Accordingly, the initial notices sent to these customers on September 5, 2002 (See *Attachment B*) were followed up with an additional notice on October 1, 2002 (after receipt of sharcholder and much of the regulatory approval) advising them of the merger and its lack of impact on their service.' (See *Attachment C*)

AT&T Broadband provides the following information pursuant to Section 64.1120(e):

Parties io the Transaciion: The service providers involved are AT&T Long Distance and AT&T Broadband.

Types of Telecommunications Services Provided to the Affected Subscribers: The change affects intraLATA toll, interstate long distance and international services only. Affected customers are continuing to receive their local exchange service from AT&T Broadband.

Date of Transfer of the Subscribers to Acquiring Carrier: The internal migration of subscribers from AT&T Long Distance to AT&T Broadband relevant to this notice is expected to occur on or after November 15, 2002.

Certification of **Compliance:** Appended hereto as *Attachment* **A** is AT&T Broadband's certification required pursuant to Section 64.1120(e)(1) of the Commission's Rules.

Copy of Notice Sent to Affected Subscribers: At least two notices were mailed to affected AT&T Broadband local exchange customers informing them of this migration. *Attachment B* appended hereto includes a representative sample of the initial letter that was mailed on September 5, 2002 to AT&T Broadband local exchange customers using AT&T Long Distance service. Attachment C appended hereto includes a copy of the October 1, 2002 follow-up letter mailed to those AT&T Long Distance customers not projected to be transferred prior to

Under the Commission's rules, no FCC notification was required in connection with the transfer of the first groups of customers from AT&T Long Distance to AT&T Broadband because the transfer was proforma, *i.e.*, there was no significant change in the service being provided and customers continued to see the "AT&T" brand on their hills. The subsequent merger would be transparent to these customers as AT&T Broadhand would continue to he their carrier and their sei-vice Mould be unchanged, even to the extent of continuing to transport calls over the AT&T network. Nonetheless, out of an abundance of caution, it was decided that in addition to the initial notification sent to these customers earlier this year, they should be provided with the October I, 2002 notice reiterating and explaining thr changes laking place, including thr proposed merger. For the Commission's convenience, a representative sample of the notice to these earlier "waves" is included in *Attachment D*. These subscribers also were mailed the letter included as *Attachment C*.

The letters sent to ATLT Long Distance customers were customized to reflect the service plan to which they had subscribed. The information relevant to **Section** 64.1120(e), however, was essentially the same for each letter. *Attachment B* is a representative sample of these letters.

Marlene H. Dortch October 8, 2002 Page 3

the merger. As noted above, the October 1, 2002 letter also was sent to those AT&T Long Distance customers who already had their long distance service transferred to AT&T Broadband.

Sincerely,

AT&T Broadband

William K. Mosca, Jr.

Vice President, Associate General Counsel,

Telephony

Attachments



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ATTACHMENT A

CERTIFICATION OF COMPLIANCE



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Certification of AT&T Broadband

On behalf of AT&T Broadband, a division of AT&T Corp., and in accordance with Section 64.1120 of the Commission's Rules, 47 C.F.R. § 64.1120, I hereby certify under penalty of perjury that:

- I. I have read the foregoing document and the statements contained therein are true, complete and correct to the best of my knowledge.
- AT&T Broadband has provided advance written notice to all affected subscribers.

 AT&T Broadband will comply with applicable FCC requirements and procedures governing the transfer of customers to AT&T Broadband.

AT&T BROADBAND

Vame: William K. Mossa JR.



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VALLACHMENT B

REPRESENTATIVE INITIAL CUSTOMER NOTICE



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ATTACHMENT C

FOLLOW-UP CUSTOMER NOTICE